

Action Area - Protection

Prot 3.1 Build up our team of specialists by increasing our Protection Officers

Expected Outcomes

Short

Medium

Long Term

Achieved

Achieved

Improved staff retention enabling increased cohort of competent personnel and delivery of audits and other statutory duties.

YES

Increased options and considerations from a succession planning perspective based on demand and competence levels.

YES

Sustained delivery of statutory duties to reduce risks and incidents in the built environment.

Increased competency removing duplication of effort with workload more evenly distributed.

YES

Increased assurance of delivery of statutory duties.

YES

Protection Directorate that represents our communities, has the levels of skills and competency to be effective and successful in their roles and has sustainable resources for the future.

Function focussed on an intelligence led approach to life protection and delivery of premises audits.

YES

Continue to evolve our risk-based inspection programme methodology.

YES

Supporting the local and national economy to grow.

Improved data and intelligence.

YES

Improved communication across the function.

YES

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Prot 3.2 Visit very high and high-risk premises (7,500 over the life of the Plan)

Expected Outcomes

Short		Medium		Long Term
Achieved		Achieved		
Enhanced safety of the public in all its forms through assessment of compliance in high risk premises	YES	Stronger working relationships with local authority partners and increased productivity.	YES	Review of validity of the current NFCC risk ratings due to societal, cultural and other factors changing risk in the community and use of non-domestic property.
Define, understand and interpret high risk premises.	YES	Increased productivity and response standards for protection	YES	Positive impact through provision of protection service to the diverse communities and businesses of Merseyside
Reduction in risk and incidents in the built environment through fire safety intervention.	YES	Improved work-life balance	YES	Reduced risk of harm from non-compliance with fire safety legislation across our communities.
Greater flexibility and ability of the service to react to new risks.	YES	Effective management of succession planning	YES	Help the local and national economy row.
Respond to risk in the community when premises are identified as having potential need for fire safety intervention.	YES	Increased diversity of the Protection workforce.	YES	
		Reducing vulnerability to fire in non-domestic buildings	YES	

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Prot 3.3 Introduce a new Management Information System linking Protection, Firefighter Safety and Prevention activity and keeps all our risk information in one place.

Expected Outcomes

Short		Medium		Long Term
	Achieved		Achieved	
Reduction in duplication of effort when capturing data.	YES	Greater sharing of premises related data and information across the directorates.	YES	Potential for other expansion and use of the CFRMIS into (petroleum, explosives) Development of our own iteration of CFRMIS (in conjunction with the provider CIVICA) enabling shared learning and best practice with several other FRS.
Easier reporting and notification links between operational crews and functional directorates.	YES	Further development of referral Forms and quick- screens will be explored as part of future developments.	YES	
Improvement in data capture from completed jobs to provide performance information for Home Office, HMICFRS and NFCC.	YES			
Cost savings as result of removal of redundant systems.	YES			

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Prot 3.4 Increase mobile/agile working for staff

Expected Outcomes

Short

Medium

Long Term

Achieved

Achieved

Provision of mobile devices affords inspectors options around working at their district locations, other service premises and locations or from home.

YES

Further CFRMIS enhancements across multiple modules will see increased use and enhance the ability to work remotely.

YES

More ideas and solutions being generated from within the team leading to further long term enhancements across the function.

Enhanced work/life balance for team members.

YES

Reduction in completion times for audits and inspections.

YES

More personnel considering lateral or upward progression through the function.

Reduced financial impact for team members.

YES

More stable/sustained staff retention due to personnel valuing the flexibility afforded around work locations and routines.

YES

Reduction in carbon footprint resulting from fewer or shorter journeys to and from work.

Opportunities for team members to experience other areas within the function due to increased appetite for learning and development.

YES

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Prot 3.5 Deliver a full response to Grenfell Tower Fire Inquiry recommendations

Expected Outcomes

Short

Medium

Long Term

Achieved

Achieved

The delivery of all 46 recommendations from the GTI phase 1 report supporting the departmental objective of ensuring local businesses and communal residential areas are maintained in a manner that affords the highest levels of safety to our communities and our firefighters.

NO

Organisational learning from GTI Phase 1 Report and incorporated into new policies and procedures.

YES

Elimination of risk to those that are vulnerable because of their socio-economic, ethnicity and other protected characteristics.

Additional control measures for stairwell protection teams escalated to national level conversations within the NFCC and with the HSE.

YES

Any implemented changes will be embedded and form part of business as usual.

The BRR work within the high-rise premises creates an ongoing periodic re-inspection frequency for these buildings within our RBIP.

YES

Ability to react positively to further changes to legislation and guidance.

Premises have, and are being, made safer through remediation and operational personnel are far better equipped to deal with HRRBs and any other premises where external walls may become involved in fire.

YES

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Prot 3.6 Complete 6,336 medium to low risk visits over the life of this plan

Expected Outcomes

Short		Medium		Long Term
	Achieved		Achieved	
Efficient use of our operational crews in addressing low/medium risk premises.	YES	Expand the initial foundational knowledge obtained by operational crews into a formal qualification to be provided to all operational personnel.	NO	Potential for operational crews to undertake secondment type activity in to the Protection function as part of their development and/or to support potential peak level activities born out of local, regional or national priorities/initiatives.
Minimise/reduce the need to engage specialist fire safety regulators in lower risk interventions thus maximising capacity to deal with higher risk elements within the RBIP.	YES	Create opportunities for Protection personnel to mentor/support operational personnel.	NO	
Increase fire safety knowledge across our operational workforce.	YES	Via analysis of data, determine the rationale around types of premises identified for SOFSA purposes and subsequently inform future KPIs in this area.	YES	
Broaden the number and type of premises receiving fire safety interventions.	YES			

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Prot 3.7 Fire Safety Inspectors will visit every registered Petroleum storage site in Merseyside

Expected Outcomes

Short		Medium		Long Term
Achieved		Achieved		
Create a standardised approach across all Protection Districts associated with the licensing and inspection of petroleum storage sites.	YES	Build Petroleum site inspections in to the IFOG planner so as to ensure inspection frequencies for such sites become an embedded element of our RBIP.	YES	Develop a more automated process for petroleum site inspections so as to minimise administrative and processing times thus making us more efficient.
Increase the cohort of regulators within Protection competent in this area.	YES	Protection of on-site workers and surrounding communities due to reduced incident numbers.	YES	Enhanced environmental protection and sustainability.
Deliver development training to the relevant personnel to ensure their knowledge is aligned to current standards and guidance.	YES	Reduction in fire-related incidents due to risk mitigation and enhanced preparedness measures.	YES	Increased facility longevity and asset value.

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Prot 3.8 Monitor and assess all applications for new Explosive Storage Licenses & complaints

Expected Outcomes

Short		Medium		Long Term
Achieved		Achieved		
Immediate risk reduction through hazard identification and verification of compliance.	YES	Reduction in operational incidents at such sites.	YES	Future proofing infrastructure to adapt to amendments to existing legislation or the introduction of new regulatory frameworks. Regulatory efficiency and consistency arising from established compliance frameworks and data analysis.
Prevention of any regulatory violations.	YES	Development of an automated process embedded within CFRMIS to promote efficiencies.	YES	
Enhanced community and firefighter safety through identification of suitable controls and community assurance.	YES	Amendment to performance indicators to reflect varying levels of applications year on year.	YES	
Standardisation of licensing applications process.	YES	Stronger regulatory and industry relationships and collaboration.	YES	

